From: WALSHARPE7A@aol.com@inetgw

To: Microsoft ATR

Date: 1/28/02 4:49pm

Subject: Microsoft settlement

My wife and I enjoy the quality and reliability of Microsoft products. We have used competitors products in the past and have found them to be inferior time and time again.

We think it would be in everyone's best interest to resolve the case. We may just be two individuals in the population but our opinion is that this drama has gone on too long as it is. The company that provides a superior product at a reasonable price should not be "bashed" just because it is preferred by the user.

Approximately fifteen years ago a competition issue arose with telephone companies and I have not experienced the same degree of satisfaction in telephone service since the breakup of AT&T. I would hate to see history repeat itself.

Maybe the time and monies used to prosecute Microsoft could be better used investigating the pricing and merger activities within the cable industry. At the consumer level these appear to be unfair, monopolistic, and not in the best interest of the public.

Wesley & Lynn Sharpe